



The Impact of Virtual Scribe Services

FROM DR. KRUSE AT
TEXAS ORTHOPAEDIC ASSOCIATES

iScribe's virtual scribe services are positively impacting practices by helping them to optimize their existing EHR system, streamline documentation, and restore the joy of practicing medicine. For Dr. Kruse at Texas Orthopaedic Associates, virtual scribe services were the solution to the long-standing challenges he faced daily with EHR documentation.



DR. KEVIN KRUSE

Orthopedic Surgeon,

Texas Orthopaedic Associates, LLP



Texas Orthopaedic
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CHALLENGES

Prior to iScribe, Dr. Kruse consistently faced these recurring challenges:

- 2+ hours per day were spent on documentation after seeing patients
- His patients were waiting 45-60 minutes past their scheduled appointment time to see him
- His patient volumes had reached maximum capacity with a desire to expand further

OTHER TOOLS WERE NOT EFFECTIVE

Dr. Kruse from Texas Orthopaedic Associates had tried other tools like Dragon and EHR templates in an attempt to improve the efficiency of the documentation process. Unfortunately, these tools were unsuccessful in allowing him to see more patients and grow his practice.

RESULTS AT A GLANCE



10

...more patients seen per day



2+

...hours saved per clinic per day



\$10k

...increase in monthly revenue
(a 20% increase)

THE IMPACT OF VIRTUAL SCRIBE SERVICES

WHY ISCRIBE

Before fully adopting iScribe's virtual scribe services, Dr. Kruse tested the service during a two-week trial period and hasn't looked back since. The user-friendly interface, speed, and accuracy of the service were all major factors in deciding to use virtual scribe services as a permanent solution. The virtual scribe services were also less disruptive during the encounter than a physical in-room scribe, leading to greater engagement in the conversation and higher patient satisfaction.

HOW DO VIRTUAL SCRIBE SERVICES WORK?

iScribe's virtual scribe services record patient encounters using your preferred medical device, whether it's an iPhone, Apple Watch, or other mobile device. Audio is received by a certified medical scribe who then creates the note and places it into your EHR. All physicians have to do is review and sign off!



WANT TO LEARN MORE?

Email info@iscribehealth.com
or visit <http://bit.ly/case-study-trial>
to try it now!



SHORT-TERM IMPROVEMENTS

Within the first month of using virtual scribe services, Dr. Kruse ...

- ♦ Saw 10 more patients per day
- ♦ Saved 2+ hours saved per clinic per day on documentation
- ♦ Had a \$10K increase in monthly revenue (a 20% increase)



LONG-TERM IMPROVEMENTS

In the first 6 months of implementing virtual scribe services, Dr. Kruse experienced...

- ♦ Better quality patient care
- ♦ Less stress in the clinic staff (MA's, PA's, etc.)
- ♦ More thorough, quality notes
- ♦ Less boilerplate, templated information
- ♦ Reduced patient wait times
- ♦ Seeing 60 patients per clinic day with no after-hours documentation